

Rental bicycle terms of use

This rental cycle is operated and managed by Thomas Co., Ltd. as a "rental bike" that departs and arrives at KITTE Hakata. These terms of use stipulate matters that customers (hereinafter referred to as "users") must comply with when using this rental cycle. If you use this rental cycle, you will be required to comply with this agreement.

1. Application for use

Use the reservation system on the website.

Reservations must be made at least 3 days in advance in order to prepare the bicycle.

When applying, please enter the user's information.

2. Use of personal information

Personal information obtained by the information center in connection with the use of this service shall be handled only when using the rental bicycle.

3. usage fee

Prices vary depending on the type of bicycle and the time you use it.

After paying the 24-hour rental fee, there is no refund of the difference even if the actual use is within 8 hours.

Also, if you exceed the borrowing schedule, an excess charge will be incurred.

4. Reception time

Reception hours are from 9:00 to 19:00.

If it is past the return time, please contact us at the time of rental.

If it is judged to be malicious, such as when the return time has passed significantly without contacting the administrator, measures such as submitting a damage report to the police box may be taken.

5. Return destination

Please return it to the place where you borrowed it.

Due to unavoidable circumstances, we will charge a separate fee for picking up other than the return location after consultation.

6. bicycle breakdown

(Puncture repair)

For punctures on the bicycle that occur during use, the user should bring it to the nearest bicycle shop, etc. for repair. The user will be responsible for the cost of repairs.

(Other repairs)

If your bicycle breaks down while you are using it, please bring it back to the rental location. Any damage to the bicycle caused by the user shall be repaired at the user's expense.

In addition, if the bicycle is repaired by the user without prior consent from the information center, the repair fee will not be borne. The information center will not be held responsible for any damage caused to the user or a third party due to a bicycle failure, except in cases where it is caused by the information center.

7. Bicycle theft/loss

In addition to the key for the main body of the bicycle, we will give you a dial lock, so please be sure to lock it. If your bicycle is stolen or lost, please contact the information desk where you rented it as soon as possible.

Please go to the police station to report the theft.

If negligence by the user is recognized, a penalty may be charged.

8. accident

If the user has an accident during the period of use, the user will promptly report to the police station, etc., and report the date, time, place, cause, and circumstances of the accident to the information center. please. Please take responsibility for any accidents.

9. compensation

Rental bicycles are covered by the following damage insurance.

Bicycle Safety Council Liability Insurance

10. Lost/damaged key

If the bicycle key or dial lock is lost or damaged, a replacement fee of 2,000 yen will be charged.

11. Prohibited matter

Users should not do the following.

- (1) Drinking, reckless driving, and other acts that violate traffic laws
- (2) Use in dangerous or other inappropriate locations
- (3) Bicycle parking in areas where bicycle parking is prohibited or in areas that obstruct the passage of pedestrians or bicycles.
- (4) Bicycle modification
- (5) Continuing to drive if the bicycle is found to have an abnormality (puncture, etc.) while driving.
- (6) Let someone other than the applicant use it

12. Change of terms, etc.

Please note that these terms, holidays, business hours, service contents, etc. are subject to change without notice.

13. If the user violates the terms of use, even during the rental period, the user will be required to promptly return the canceled bicycle. In this case, the fee received by the information center will not be refunded. In addition, if our company or a third party suffers damage due to a violation of the terms of use, we may claim compensation for damages from the user.